

Brooke Willis Property

Collection Notice – Privacy & consent

The notice is provided to you pursuant to the obligations placed upon this real estate agency and other organisations by the Privacy Act, 1988.

- This real estate agency collects information in the following circumstances:
 - (a) from individuals, agents and representatives
 - (a) by buyers, sellers, lessors, tenants or other users of our services or, alternatively, by potential users of those services;
 - (b) through our website;
 - (c) through publicly available information services (eg social media, local councils, internet records);
 - (d) when we are required to collect the information by virtue of legal or regulatory requirements
 - (e) when individuals participate in competitions or surveys conducted by the real estate agency (or third parties, on our behalf including, but not limited to, surveys relating to the quality of our services provided and surveys relating to real estate matters;
 - (f) from data bases kept by third parties regarding individual's rental histories;
 - (g) from other real estate agents (eg if our agency is involved in a transaction with another agency)
 - (h) from forms used by us as part of the delivery of our services (eg listing authorities, property reports, leases, leasing applications).
- This real estate agency may, from time to time, be required to collect information as a consequence of legal requirements upon us to collect information. Examples of these requirements included information that we are obliged to collect under the Real Estate Act, such as details for listing authorities, and information under the Residential Tenancies Act, such as a tenant's details for a lease.
- We collect information on our internet site and elsewhere for the following purposes:
 - (a) we collect information to enable us to provide services in connection with the sale and/or leasing of properties and/or businesses;
 - (b) we collect information to provide advice to customers and prospective customers with respect to real estate and/or business agency matters;
 - (c) we obtain information from RP Data/Pricerfinder, to assist us in the valuing, selling and/or leasing of properties and/or businesses;
 - (d) we collect information to assess applications for residential and commercial tenancies;
 - (e) we obtain information to assist us with marketing the services of the agency;

(f) we collect information to enable us to advise our clients of additional information or services supplied by us (or by third parties) that may be of interest to them;

(g) we provide personal information to our contractors, who provide us with services to assist us with conducting our business;

(h) we collect information to enable us to efficiently manage our business;

(i) we collect information to assist with our delivery of services via the internet;

(j) we provide information to the Real Estate Institute of Queensland and other providers of real estate internet services to enable us to market properties, promote our services and conduct our business through the internet;

(k) we collect information for research and statistical purposes.

(l) We provide information to conveyancing services, property settlement agents and/or financial advice and services.

- Should a person object to this real estate agency collecting information about that individual via its website or otherwise, we may not be able to provide its services as effectively, or at all, to that person.

- We may disclose personal information in the following circumstances:

(a) we provide personal information to our contractors, who provide us with services to assist us with conducting our business;

(b) we provide information to the Real Estate Institute of Queensland and other providers of real estate internet services to enable us to market properties, promote our services and conduct our business through the internet;

(c) we disclose information for research and statistical purposes;

(d) we may disclose information to tenancy database providers, in circumstances where we reasonably believe those providers comply with their obligations

(e) we may store information on data storage facilities provided by third parties.

- We maintain a privacy policy in compliance with our obligations under the Privacy act. This privacy policy may be viewed on our website or a copy may be obtained by contacting our Privacy Officer at the details set out below.

- The contact details for this real estate agency are available from this website.

Brooke Willis

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